

# 2023 Accessibility Compliance Report

Classic Tile Contractors Limited - standard PDF reconstruction of the original Acrobat XFA filing

<b>Form number</b> ON00468E (2025/01) [v0.01]	<b>Report ID</b> ACR-108921	<b>Certification date</b> 2025-02-07
<b>Organization category</b> Private sector / business	<b>Employee range</b> 20-49 employees in Ontario	<b>Ontario employees reported</b> 46

## Organization information

<b>Legal name</b>	Classic Tile Contractors Limited
<b>Operating name</b>	Classic Tile Contractors Limited
<b>Business number (BN9)</b>	894136266
<b>Business address</b>	1126 Northside Road, Burlington, ON L7M 1H4, Canada
<b>Mailing address</b>	1126 Northside Road, Burlington, ON L7M 1H4, Canada
<b>NAICS codes</b>	23 / 238 / 2383

## Accessibility compliance responses

The original file was an Acrobat XFA form. This standard PDF recreates the submitted content in a normal, readable format. For this filing, the applicable question set is the private-sector 20-49 employee section, and the visible submitted answers indicate compliance responses of **Yes**.

Question	Response
<p><b>1</b> Does your organization provide training about providing goods, services or facilities to persons with disabilities to the following?</p> <ul style="list-style-type: none"> <li>• Staff and volunteers</li> <li>• People involved in developing accessibility policies</li> <li>• People providing goods, services or facilities on behalf of the organization.</li> </ul>	<b>Yes</b>
<p><b>1.a</b> Does the training include all of the following?</p> <ul style="list-style-type: none"> <li>• A review of the purposes of the AODA?</li> <li>• A review of the purposes of the Customer Service Standards?</li> <li>• How to interact and communicate with persons with various types of disability?</li> <li>• How to interact with persons with disabilities who use an assistive device or require the assistance of a guide dog or other service animal or the assistance of a support person?</li> <li>• How to use equipment or devices available on the provider's premises or otherwise provided by the provider that may help with the provision of goods, services or facilities to a person with a disability?</li> <li>• What to do if a person with a particular type of disability is having difficulty accessing the provider's goods, services or facilities?</li> </ul>	<b>Yes</b>

Question	Response
<p><b>2</b> If there is a temporary disruption of goods, services or facilities used by persons with disabilities, does your organization give a notice of the disruption to the public?</p>	<p><b>Yes</b></p>
<p><b>2.a</b> Does the notice of the disruption include all of the following?</p> <ul style="list-style-type: none"> <li>• The reason for the disruption?</li> <li>• Its anticipated duration?</li> <li>• A description of available alternative facilities or services (if any)?</li> </ul>	<p><b>Yes</b></p>
<p><b>3</b> Does your organization ever require a person with a disability to be accompanied by a support person when on your premises?</p>	<p><b>Yes</b></p>
<p><b>3.a</b> Does your organization do all of the following before requiring a person with a disability to be accompanied by a support person on your premises?</p> <ul style="list-style-type: none"> <li>• Consult with the person with a disability?</li> <li>• Determine a support person is necessary to protect the health or safety of the person with a disability or others on premises?</li> <li>• Determine that there is no other way to protect the health or safety of the person with a disability or others on premises?</li> </ul>	<p><b>Yes</b></p>

## Certification and contacts

### Acknowledgement

I certify that all the information is accurate and I have the authority to bind the organization. **[Checked]**

<b>Certifier</b>	Charmaine Seale	<b>Title</b>	Accountant
<b>Phone</b>	905-335-1700	<b>Email</b>	charmaine@classictile1.com
<b>Primary contact</b>	Charmaine Seale	<b>Primary contact title</b>	Accountant
<b>Primary contact phone</b>	905-335-1700	<b>Primary contact email</b>	charmaine@classictile1.com

### Notes

- Original source file title: 2023 Accessibility Compliance Report.
- Original source format: Adobe XFA / Acrobat dynamic form that does not open correctly in many standard PDF viewers.
- This reconstructed file is a normal PDF intended for viewing, printing, and sharing in standard readers.